

RESCAN POLICY

2D Reassurance Scan

Primary Objective: Find your baby and find their heartbeat. In rare cases, this isn't possible, because of an anomaly. In this instance, we would refer you directly to the appropriate diagnostic service.

Rescan: A rescan will rarely be offered for a reassurance scan, as we will have either found a healthy baby, or referred you on to a diagnostic clinic.

Late Pregnancy Reassurance Scan

Primary Objective: Find your baby and find a heartbeat. Obtaining great 3D & 4D images is a secondary objective here, but occasionally we will manage to obtain some. Otherwise, we hope you can relish the opportunity of seeing your baby enjoy their last few weeks in the womb.

Rescan: A rescan will rarely be offered for a Late Reassurance scan. We cannot guarantee great 3D & 4D images beyond 32 weeks, and a rescan will not help the quality to improve, because the room inside the womb is decreasing as baby grows.

3D Gender Scan

Primary Objective: Confidently determine the gender of the baby and obtain high quality 2D images.

Rescan: A rescan will be offered at the sonographer's discretion, if the position of the baby means that we cannot confidently determine the gender of the baby. You may be asked to take a walk around and come back later the same day, or we may arrange another appointment, as soon as possible.

4D Video Scan

Primary Objective: Obtain high quality 3D and 4D still images and video.

Rescan: A rescan will be offered at the sonographer's discretion, if the position of the baby means that we cannot take images to a standard that we would consider satisfactory. However, please be aware that not all images come out exactly like our posters. Our sonographer will confirm whether a rescan will make a significant difference. Rescans should normally be booked before 32 weeks, depending on the Sonographer's assessment of the amount of conducting fluid around the baby, and preferably a couple of weeks after the original scan, so that the baby has chance to move around.

Policy

1. A rescan will only be offered if we do not fulfil the primary objective.
2. Rescans are also scheduled at the sonographer's discretion. An appointment time will be offered to you but, should you require an alternative date/time a £20 surcharge may apply.
3. If you are not available for a rescan, a refund will not be offered instead.
4. Rescans may not last the full scan time, they are designed to 'fill the blanks', achieving the primary objective from the original scan.
5. You may request images from your original scan as well as your rescan.
6. Only one rescan will be offered per booking. Any subsequent scans will be charged at the current price.