

Rescan Policy

EARLY REASSURANCE SCAN

Primary Objective: Find your baby and find their heartbeat. In rare cases, this isn't possible, which can be because of an anomaly. In this instance, we would refer you directly to the appropriate diagnostic service.

Rescan: A rescan will rarely be offered for a reassurance scan, as we will have either found a healthy baby or referred you to a diagnostic clinic. However, if the diagnostic clinic finds that the pregnancy is healthy, we will offer a rescan.

LATE REASSURANCE SCAN

Primary Objective: Find your baby and find their heartbeat. In rare cases, this isn't possible, which can be because of an anomaly. In this instance, we would refer you directly to the appropriate diagnostic service.

Rescan: A rescan will rarely be offered for a reassurance scan, as we will have either found a healthy baby or referred you to a diagnostic clinic. However, if the diagnostic clinic finds that the pregnancy is healthy, we will offer a rescan.

WELLBEING & GENDER SCAN

Primary Objective: Perform a wellbeing check on the pregnancy, confidently determine the gender of your baby and obtain high-quality 2D images.

Rescan: A rescan will be offered if the position or gestation of the baby means that we cannot confidently determine the gender of the baby. You may be asked to take a walk around and come back later the same day (if this is convenient), or we may arrange another appointment, as soon as possible.

WELLBEING & 4D BABY SCAN

Primary Objective: Find your baby and find a heartbeat. Perform a wellbeing check on the pregnancy and provide 4D images.

Rescan: A rescan will be offered if the position or gestation of the baby means that we cannot confidently determine the gender of the baby. You may be asked to take a walk around and come back later the same day (if this is convenient), or we may arrange another appointment, as soon as possible.

Policy

1. A rescan will only be offered if we do not fulfil the primary objective.
2. Rescans are scheduled at our discretion. We will endeavour to arrange your rescan at a time that is convenient to you, but ultimately it must also be convenient to us.
3. If you are not available for a rescan, a refund will not be offered instead.
4. Rescans may not last the full scan time, they are designed to 'fill the blanks', achieving the primary objective from the original scan.
5. You may request images from your original scan as well as your rescan.
6. Only one rescan will be offered per booking. Any subsequent scans will be charged at the current price.